

Supported Phone Networks in the US – All Channels

The MutualMobile product supports the Tier 1 carriers in the U.S., including:

- AT&T®
- Verizon®
- Sprint®
- T-Mobile®

MutualMobile’s support for non-Tier 1 carriers depends on the contractual agreement between the SMS gateway provider (aggregator) and the individual carrier.

Supported Operating Systems, Browsers and Networks – Phone Channel

The following statements outline the scope of MutualMobile’s general optimization approach. Phones outside the following guidelines have not been selected for testing. The phones listed below are tested and guaranteed for optimization with MutualMobile. There is no guarantee of optimization for phones not included in this list.

Operating System	Min OS Version Support	Max OS Version Support	Hardware Requirements	Browser Support	Channel Support
Android	Android version 4.1 (Jellybean)	All later major version updates are supported; for example: 4.4, 5.0, 6.0	Remote Deposit Capture support requires a camera of at least two mega-pixels in resolution. Mobiliti does not support the user of the Android “Developer options” settings.	Only the default installed browser is supported. For the majority of devices this is the Android Browser. For devices where Chrome is the default browser, this will be supported. Beta versions of browsers, such as Chrome Beta, are not supported.	Touch Browser Android Application SMS

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				The SMS channel is only supported for Android devices that have SMS capability.	
iOS - iPhone	iOS version 7.0	All later major version updates are supported; for example: 8.0, 8.1, 9 Beta releases of iOS will not be supported until they are publicly released.	None	Only the default installed browser is supported. For all iPhone devices, this is the Safari Browser. Beta versions of all browsers, such as Chrome Beta, are not supported.	Touch Browser iPhone Application SMS
BlackBerry	BlackBerry OS version 4.2 (non-touch screen devices) BlackBerry OS version 4.7 (touch screen devices)	BlackBerry OS version 5.1	None	The browser channel is no longer supported for non-Webkit capable BlackBerry devices	SMS
BlackBerry	BlackBerry OS version 6	All later major version updates are supported; for example: 6.1, 7, 10	For touch browser support, devices must support Webkit rendering (OS 6.0 and above)	Only the default installed browser is supported. For all BlackBerry devices, this is the BlackBerry browser.	Touch Browser SMS
Windows Phone	Windows Phone OS version 8.0	All later major version updates are supported; for example: 8.1, 10.0	None	Only the default installed browser is supported; third-party browsers are explicitly not supported. For Windows Phone 8 devices, this is Internet Explorer 10 or above.	Touch Browser SMS

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				<p>For Windows Phone 7.5 devices, this is Internet Explorer 9.</p> <p>No Beta versions are supported.</p>	
All other operating systems	Not Applicable	Not Applicable	None	<p>Only the default installed browser is supported.</p> <p>Devices that are specifically identified as not supporting Webkit compatible browsers are not supported. Where possible, devices will be directed to the Touch Browser channel.</p> <p>Beta versions and third-party browsers, such as Opera, are explicitly excluded.</p>	<p>Touch Browser</p> <p>SMS</p>

Supported Operating Systems, Browsers and Networks – Tablet Channel

The following outlines the scope of MutualMobile’s operating system and network support.

Operating System	Min OS Version Support	Max OS Version Support	Hardware Requirements	Application Support
Android	Android version 4.0.3	All later major version updates are supported; for example: 4.1, 4.2, 4.3, 4.4, 5.0 Beta releases of Android will not be supported until they are publicly released.	Remote Deposit Capture support requires a rear-facing camera of at least two mega-pixels in resolution. Google Play Services is required to support the Locations feature (thus this feature is unsupported on Amazon devices).	Android Tablet Application
iOS - iPad	iOS version 5.0.1	All later major version updates are supported; for example: 5.1, 6.0, 6.1, 7.0, 8.0, 8.1 Beta releases of iOS will not be supported until they are publicly released.	Remote Deposit Capture support requires a camera of at least two mega-pixels in resolution (Note: the iPad 1 and iPad 2 do not meet this requirement).	iPad Application

Supported Tablet Networks in the US – All Channels

The MutualMobile product can operate on any unrestricted TCP/IP data network. Operation on restricted networks (e.g., where a firewall might be in place) is not guaranteed.